ELSEVIER

Information & Management 28 (1995) 415–416

INFORMATION & MANAGEMENT

Author Index to Volume 28

Ahmed, N.U., A design and implementation model for life cycle cost management system (4) 261
Aiken, M., D. Kim, C. Hwang and L.-C. Lu, A Korean group decision support system (5) 303
Ang, J., *see* Pavri, F. (1) 33
Ashrafi, N., J.-P. Kuilboer and J.M. Wagner, Expert systems reliability: A life cycle approach (6) 405

Bariff, M.L., *see* Hawk, S.R. (2) 77
Benders, J., Robots: A boon for working man? (6) 343
Bohanec, M., V. Rajkovič, B. Semolič and A. Pogačnik, Knowledge-based portfolio analysis for project evaluation (5) 293

Cavaye, A.L.M., User participation in system development revisited (5) 311
Cerpa, N., Pre-physical data base design heuristics (6) 351
Chan, S.L., *see* Law, K.C.K. (6) 361
Cheek, B., *see* Zeffane, R. (2) 107
Culpan, O., Attitudes of end-users towards information technology in manufacturing and service industries (3) 167

Grupe, F.H., Commercializing public information: A critical issue for governmental IS professionals (4) 229

Han, D., *see* Low, G.C. (5) 327
Hansen, H.R., Conceptual framework and guidelines for the implementation of mass information systems (2) 125
Hansen, H.R., A case study of a mass information system (3) 215
Hawk, S.R. and M.L. Bariff, An examination of organizational strategies for supporting DSS (2) 77
Henderson-Sellers, B., *see* Low, G.C. (5) 327
Hicks, R.C., Minimizing maintenance anomalies in expert systems (3) 177
Huarng, A.S., System development effectiveness: An agency theory perspective (5) 283
Hwang, C., *see* Aiken, M. (5) 303

Ip, H.H.S., *see* Law, K.C.K. (6) 361

Janson, M.A. and C.C. Woo, Comparing IS development tools and methods: Using speech act theory (1) 1

Kim, D., *see* Aiken, M. (5) 303
Kivijärvi, H. and T. Saarinen, Investment in information systems and the financial performance of the firm (2) 143
Kuilboer, J.-P., *see* Ashrafi, N. (6) 405

Law, K.C.K., H.H.S. Ip and S.L. Chan, An investigation of a cost-effective solution for multimedia medical information management (6) 361
Li, E.Y., Marketing information systems in the top U.S. companies: A longitudinal analysis (1) 13
Low, G.C., B. Henderson-Sellers and D. Han, Comparison of object-oriented and traditional systems development issues in distributed environments (5) 327
Lu, L.-C., *see* Aiken, M. (5) 303

Nidumolu, S.R., Interorganizational information systems and the structure and climate of seller-buyer relationships (2) 89
Nunamaker, Jr., J.F., *see* Phan, D.D. (4) 271

Pavri, F. and J. Ang, A study of the strategic planning practices in Singapore (1) 33
Phan, D.D., D.R. Vogel and J.F. Nunamaker, Jr., Empirical studies in software development projects: Field survey and OS/400 study (4) 271
Pogačnik, A., *see* Bohanec, M. (5) 293

Rajkovič, V., *see* Bohanec, M. (5) 293
Rupnik-Miklič, E. and J. Zupančič, Experiences and expectations with CASE technology – an example from Slovenia (6) 377

Saarinen, T., *see* Kivijärvi, H. (2) 143
Sanford, C.C., *see* Yellen, R.E. (1) 63
Semolič, B., *see* Bohanec, M. (5) 293
Sligo, F., Increasing staff education: Effects on the use of information sources (4) 243

Tan, B.C.Y., H.-H. Teo and K.-K. Wei, Promoting consensus in small decision making groups (4) 251
Tan, B.C.Y., *see* Teo, H.H. (3) 185
Teo, H.-H., *see* Tan, B.C.Y. (4) 251
Teo, H.H., B.C.Y. Tan, K.K. Wei and L.Y. Woo, Reaping EDI benefits through a pro-active approach (3) 185
Thuraisingham, B., Multilevel security for information retrieval systems – II (1) 49

Vetschera, R. and H. Walterscheid, A process-oriented framework for the evaluation of managerial support systems (3) 197
Vogel, D.R., *see* Phan, D.D. (4) 271

Wagner, C., Decision support for "messy" problems (6) 393
Wagner, J.M., *see* Ashrafi, N. (6) 405
Walterscheid, H., *see* Vetschera, R. (3) 197
Wei, K.-K., *see* Tan, B.C.Y. (4) 251
Wei, K.K., *see* Teo, H.H. (3) 185
Winniford, M.A., *see* Yellen, R.E. (1) 63
Woo, C.C., *see* Janson, M.A. (1) 1
Woo, L.Y., *see* Teo, H.H. (3) 185

Yellen, R.E., M.A. Winniford and C.C. Sanford, Extraversion and introversion in electronically-supported meetings (1) 63

Zeffane, R. and B. Cheek, The differential use of written, computer-based and verbal information in an organizational context. An empirical exploration (2) 107
Zupančič, J., *see* Rupnik-Miklič, E. (6) 377

ELSEVIER

Information & Management 28 (1995) 417–418

INFORMATION & MANAGEMENT

Subject Index to Volume 28

Adoption 377
Adoption of IT 125, 215
Agency theory 283
Anomalies 177
Application development 327
Austrian higher education 215

Benefits 377
Browsing 49
CASE 377

A-B-C classification 261
Client/server 327
Collaborative work 63
Commercialization of public data 229
Competitive advantage 13
Computer-based information 107
Computer usage 13, 107
Computer use and decision making 167
Consensus monitor 251
Corporate objectives 33
Cost break down structure 261
Cost database 261
Critical success factor 261

Data base 351
Data base design 351
Data base management 351
Data model 351
Data privacy 229
Data quality 215
Decision processes 197
Decision support 13, 63
Decision support system 393
Decision support systems 197
Decision support systems (DSS) 77
Demographic characteristics 107
Denormalization 351
Design improvement 351
Design refinement 351
Design-to-cost 261
Development collaboration 271
Distributed systems 327
Domain knowledge 393
DSS groups 77

Education 243
Electronic brainstorming 303
Electronic Data Interchange 185
Electronic meetings 63
Electronic meeting systems 303
Empirical study 377
End user attitudes 167
End-user computing 77
End users and information technology 167
End users and motivation 167
End users and promotion 167
End users in manufacturing sector 167
End users in service sector 167
End-user systems 125, 215
Environment 125
Evaluation 197
Expectations 377
Expertise 393
Expert system 393
Expert system development 405
Expert system reliability 405
Expert systems 177, 293
Extraversion and introversion 63

Fault trees 197
Financial performance 143
Framework 125
Freedom of information 229

Governmental data 229
Government information systems 229
Group consensus 251
Group decision making 251
Group decision support systems 63, 303
Group problem solving 63
Group process 63
Group support systems 251

Homebanking 125
Home information services 125, 215
Homeshopping 125
Human factors 343
Human information processing 63
Hypermedia 361
Hypermedia system 49

Implementation 125, 377
Information center 77
Information channels 107

Information processing 107
Information retrieval 49
Information retrieval database system 49
Information sources 243
Information superhighway 125
Information systems policy 229
Information technologies 13
Information technology 229
Information use 107
Interaction process 63
Interactive television 125
Internet 125
Interorganizational climate 89
Interorganizational structure 89
Interorganizational systems 89, 185
Interpersonal communication 243
IS development 125, 215
IS investment 143
IS operations 215

Job content 343

Kiosks 125, 215
Knowledge gaps 243
Korean 303

Library use 243
Life-cycle 405
Life-cycle cost 261
Link 49

Maintenance 177
Managing DSS 77
Marketing 125
Marketing activities 13
Marketing functions 13
Marketing information systems 13
Marketing management 13
Mass information system 215
Mass information systems 125
Medical document systems 361
Methodology 377
Multi-attribute decision making 293
Multilevel security 49
Multimedia document 49
Multimedia information systems 361

Networks 125
Node 49
Normalization 177

Object oriented 327
Object-oriented database system 49
On-line services 125, 215
Organizational communication 243
Organizational effectiveness 185
Organizational efficiency 185
OS/400 271

Parallel development 271
Personality types 63
Physical design 351
Planning practices and methodologies 33
Portfolio analysis 293
Portfolio matrix 293
Problem solving 393
Problem structure 393
Project evaluation 293
Purpose of end user computer usage 167

Qualitative decision models 293

Research and development projects 293
Reusable code 271
Robots 343
Rule base 177

Self-service 125, 215
Slovenia 377
Social computing 125
Software engineering 271, 405
Software project management 271
Software tools 271, 377
Specialized investments 89
Strategic IS planning 33
Structure 107
Student information system 215
Success 143
System design 351
System development 283, 311
System effectiveness 283
System life-cycle 261
Systems development 377
Systems development lifecycle 327
System success 311
System utilization 283

Task characteristics 107
Technical systems 343
Technological impact 343
Telecommunications 215
Tradenet 185

University information system 215
Update operation 49
User acceptance 215
User-developed application 283
User interface 215, 361
User interfaces 125
User involvement 311
User participation 311

Verbal information 107
Videotex 125, 215

Waterfall process 271
Written information 107